

The Office of Attorney General Secures Commitment from Global Amusement Company to Provide Equal Access to People with Disabilities in Pennsylvania

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HARRISBURG – The Office of Attorney General announced that it recently entered into an [agreement](#) with a global indoor game and amusement company that has committed to providing full and equal access to people with severe disabilities at all four of its Pennsylvania locations.

The agreement between the Office of Attorney General and Round One Entertainment stems from an incident in March 2023 when Round One’s Lancaster location refused a guest with severe disabilities’ request for a reasonable modification to the company’s admission policy—namely, to waive the admission fees for his two personal care aides. The guest, a young man with autism who also uses a wheelchair, is unable to participate in the activities offered without the assistance of his care aides.

In the agreement, or Assurance of Voluntary Compliance (AVC), Round One commits to making modifications to its admission policies.

State and federal disability laws require public accommodations to make reasonable modifications to allow people with disabilities to experience the full and equal enjoyment of goods and services unless the accommodation would impose an undue burden, directly threaten health or safety, or fundamentally alter the nature of the offered goods or services.

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